Lochaline Harbour COVID-19 Customer Protocol

In response to Government Guidance we have implemented new procedures to keep our staff and customers safe during the ongoing Coronavirus Pandemic. We are implementing additional cleaning processes and have located hand sanitising stations at the entrances to the marina building and on the pontoons.To help introduce these measures we ask our customers to follow the protocols below for each area of the business.

General

- Please do not travel to the marina if you are displaying any symptoms of COVID-19
- Whilst at the Marina social distancing must be observed at all times.
- Wash or sanitise your hands regularly.
- Please sanitise when handling/using commonly used equipment, such as trolleys,
- Please read and follow the guidance posters

Marina Office

- A maximum of 3 persons in the Building at any one time.
- We ask that everyone entering the Marina Office building ensures that they have washed or sanitised their hands and wears a mask.
- Onsite payment is only permitted by card and must be made through the window immediately on the right of the entrance.
- Once payment has been completed we ask that you leave the building via the fire exit.

Showers and Toilets

- At present toilets are open but showers are still closed. Please take a token from the box at the door and return when you leave the building. A maximum of 2 tokens are available. If no tokens are present please wait until one becomes available.

Pontoons

When on the pontoons please:

- Give way to people exiting the pontoon system.
- Walk up a finger pontoon to allow others to pass at a safe distance.
- Wait at the top of the walkway to allow people to exit
- The hoses have been removed from the pontoons; taps are all fitted with quick connection fittings to aid connecting your own hose.